

WELCOMING BOOKLET MOBILE HOME



LA CHAPELLE
SAINT-CLAUDE

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LAC ANNECY - TALLOIRES

# Information

All the team of the campsite welcomes you and wishes you a great stay!

We prepared this booklet in order to make your holidays easier. We remain at your disposal for any other demand and we would be pleased to give you more information.

## Arrivals and departures

**You can check in between 3pm and 6pm during the low season and between 4pm and 7pm during in July and August.**

**You have to check out before 10am.**

**Upon the check in, we will need two deposits by credit card imprint (only VISA or Mastercard). One deposit for the general state of the mobile home and an other for possible cleaning fees.**

- **On your arrival**, please make an **inventory** of the mobile home according to the list displayed in the kitchen. You must inform us within 24 hours of any missing items or damage. In case of any anomaly in the mobile home during your stay, please report it to the reception.  
In case of breakage or missing items, at the time of the inventory at the end of your stay, you will be charged for their replacement according to the rates displayed in the mobile home.
- **When you leave**, the mobile home must be left **clean** (fridge, hotplates, crockery, shower, WC, floor, rubbish bins, etc.).

### **We will ask you to:**

- To **turn off the fridge** as soon as possible so that it is defrosted and clean when you leave.
- To **remove only the disposable paper mattress covers** from the various beddings and to throw them in the rubbish containers.
- To **fold and put the sheets and towels** (if you have rented them) **in the plastic bag** provided for this purpose.
- To leave the mobile home **clean** and **undamaged**.

**After your departure, and our verification, you will be informed whether or not your deposit will be debited.**

# Instructions



Wearing a wristband is compulsory on the campsite, in order to preserve your peace of mind.



Please respect the quietness of the campsite, from 10pm to 8am.



Animals are not allowed on the campsite beach or in the accommodation.



Picnics are not allowed on the campsite beach.



Visitors must check in at the reception desk and pay the applicable fee.



Electric barbecues are not permitted. Gas and charcoal barbecues are allowed but must not be done on the ground.



Recharging of electric cars is not allowed at the campsite terminals.

## Traffic

- For the safety of all, **please drive at a walking pace** within the campsite.
- Traffic in the campsite is only allowed **between 8.00 am and 10.30 pm**.
- You can then use the **car park outside the campsite**, 100m down the road.
- **Please do not park at the entrance of the campsite in the "yellow zone"**, it is only used for the registration of caravans, **risk of a fine**.
- **Caution!** When the barrier is up, please use the **side passage** (risk of head injury).

# Services

## → Bread and pastries (July/August)

You can order at the reception the day before, until 7pm. And pick up your order from 8:15am the next day.

## → Snack/Bar (July/August)

A bar is open from 4pm to 10pm and a snack from 6pm to 9pm.

## → Laundry

Washing machines and dryers are available in the **sanitary facilities**, in the pitches area.

Payment by **coins** to be inserted in the central unit next to the machines or by **credit card**.

Washing powder is included in the cleaning cycle.

**Please do not use the machines after 10pm.**

## → Beach and swimming

It is **not allowed to jump or dive** from the wall due to the shallow water.

Beware of children, swimming is **not supervised**.

At 200m from the campsite, you will find the municipal beach of Angon, on a gentle slope and supervised.



## → Bike rental



We rent bikes, you just have to book them the day before at the reception!

## → WiFi

The campsite is equipped with WiFi for a fee.

A user name and password will be given to you at the reception.

1h00 = €2   1 day = €5   1 week = €15

Access code valid for 2 devices, streaming not possible.



## → Recycling

There are sorting bins for glass and recyclables at the entrance to the campsite and containers for household waste in the campsite area.



# Phone numbers in case of emergency

- **Camping:** 04 50 60 36 97 (reception)  
06 80 82 87 47 (only in case of emergency)
- **Firemen:** 18
- **Police:** 17
- **Ambulance service:** 15
- **European emergency numbe :** 112
- **Poison control center:** 04 72 11 69 11 (Lyon)
- **Hospital:** 04 50 63 63 63
- **Police station:** 04 50 32 44 44
- **Doctors:**

In case of emergency, a defibrillator is freely available behind the reception.



## Talloires

20 rue Noblemaire, Immeuble Chenay

Tel. 04 50 60 70 21 (Cabinet)

## Menthon-Saint-Bernard

Dr Allouche Pierre-Yves, résidence Les Glaïeuls

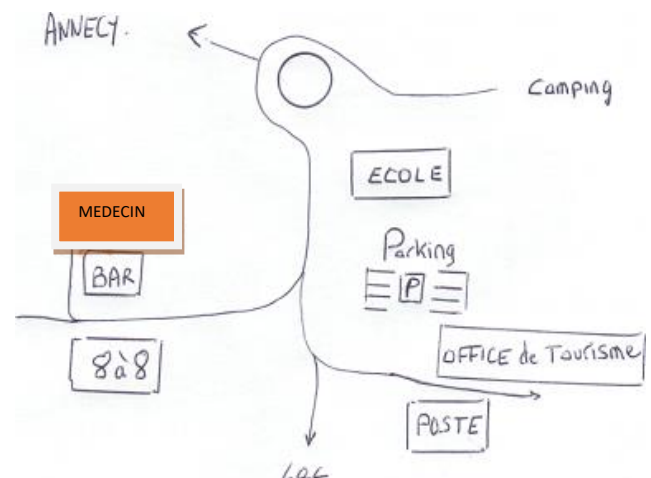
Tel. 04 50 64 80 01

- **Pharmacy:**

## Menthon-Saint-Bernard

Place de l'Eglise

Tel. 04 50 60 12 55



- Dentist:

**Menthon-Saint-Bernard**

Dr Roger Frédéric

28 route des bains

Tel. 04 50 60 14 03

- Veterinary practice:

**Doussard**

37 route du Vieux Pont

Tel. 04 50 32 93 77



# What to do in the event of a storm...



This campsite is  
under **WEATHER**  
surveillance

Lightening strikes over 1 000 000 times a year in France producing significant direct and indirect damage.

There are some simple precautions that you can take to reduce the risks :



Stop all outdoor activities  
(fishing, sailing, cycling, golfing...)



Do not use electrical appliances. Turn them off.



Evacuate the pool complex and  
play areas



Do not take shelter under a tree. Keep  
away from tree trunks and  
low branches.



Tidy away or attach any objects  
less resistant to the wind  
(parasols, chairs, tables...)



Spread out if you are in a group.



Seek shelter in an enclosed space  
**NOT** in your tent (mobile home or  
motorhome...)



Do not hold any objects (especially  
metallic) above your head  
(umbrella, selfie stick...)



If you cannot find shelter  
elsewhere, crouch down,  
feet together,  
knees bent under your chest.



Move away from metal structures (lamp  
posts, railings...)

In partnership with

**FNHPA**  
FEDERATION NATIONALE  
DE L'HOTELLERIE  
DE PLEIN AIR

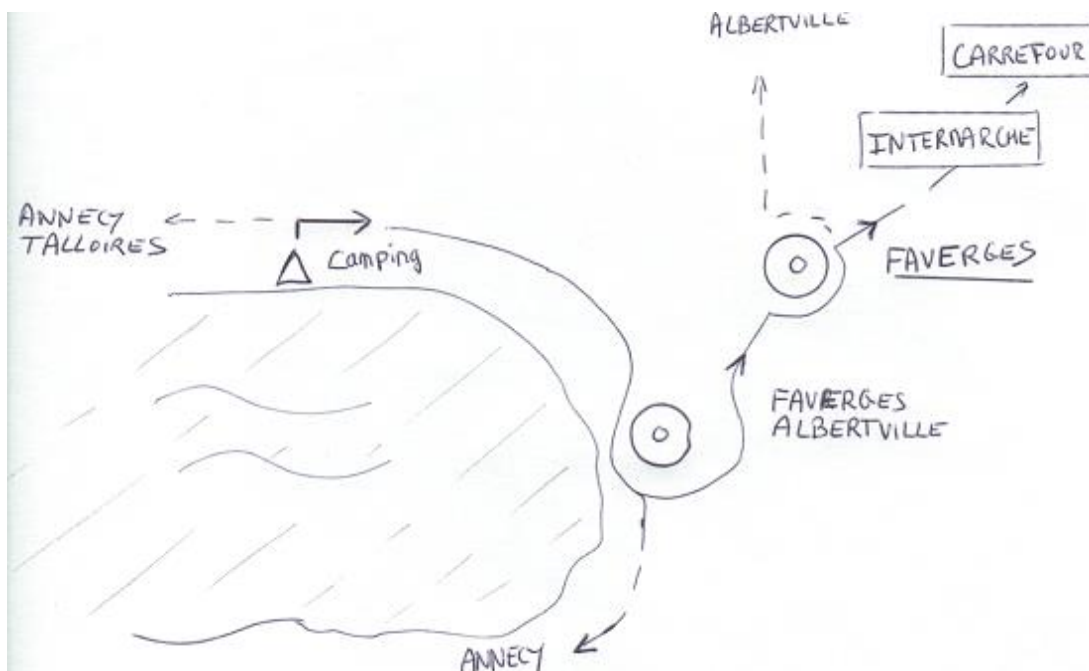




# Useful directions

## Supermarkets

- **Mini-market 8 à 8** in Talloires (1.2km) 
- **Carrefour Market** in Faverges (13 km) From Monday to Saturday, from 8:30am to 7:30pm, and on Sundays from 9am to 12am (only in July and August) 
- **Intermarché** à Faverges (13 km) From Monday to Saturday, from 8:30am to 7:30pm, and on Sundays from 9am to 12am (only in July and August) 
- **LIDL** in Faverges (13 km) From Monday to Saturday, from 8:30am to 7:30pm, and on Sundays from 9am to 12am (only in July and August) 



### ATM Machine

- Crédit Agricole : Menthon Saint Bernard



### Gas station

- **Menthon Saint Bernard** (Elan, Route d'Annecy, 5km)
- **Doussard** (Elan, Route d'Annecy, 7km)
- **Faverge** (Intermarché and Carrefour Market, 13 km)



### Annecy bus/train station

Place de la Gare

74000 Annecy

Number : 36 35 (standard SNCF)



### Tobacco shop

Rue Noblemaire, Talloires



## *Tourist offices*

- [Talloires](#)

Centre of the village

- [Annecy](#)

1 rue Jean Jaurès,  
74000 ANNECY  
Number : 04 50 45 00 33

## *The markets*

- [Doussard](#): Monday morning
- [Faverge](#): Wednesday morning
- [Talloires](#): Thursday morning
- [Annecy vieille ville](#): Tuesday, Friday and Sunday morning
- [Thônes](#): Saturday morning

# *Transportation*

- [Free shutles](#) are available to go to Annecy or nearby, more information at the reception.

- [Taxi](#)

Come to the reception for more information.

- [Compagnie des bateaux](#)

2 Place aux Bois, 74000 Annecy [www.annecy-croisieres.com](http://www.annecy-croisieres.com)

In July and August, you can take the boat from Angon (to Annecy), the departure is on the blue pontoon just next to the camping.

Schedule and prices are available at the reception.

## Activities

- **Canyoning**  
Close to the camping. Canyoning at the waterfalls of Angon.
- **Pedalos, canoes, kayaks, paddle**  
Numerous service providers by the lake.
- **Parapente**  
At the top of Talloires, direction Menthon Saint Bernard
  - Les Passagers du Vent  
[www.lespassagersduvent.com](http://www.lespassagersduvent.com)
  - Les Grands Espaces  
[www.grandsespaces.com](http://www.grandsespaces.com)

**For more information on walks, museums, activities, visits, restaurants... numerous leaflets are available at the reception and we will be delighted to answer your questions.**

## *Restaurants*

Taking into account only the feedback from our customers, here is some information to help you choose your restaurant.

Please let us know if you have any good addresses to share!



- For pizzas, **Le Lanfonnet**, at 200m on the side of the road.
- Restaurant **Les Grillons**, at 300m in the direction of the beach of Angon.
- **La Ferme de la Charbonnière** in Menthon St Bernard (5km, 1539 Route de Thônes, 74290 Menthon-Saint-Bernard)
- **Le café de la place** in Talloires (1.5kms)
- **Le bistrot du ponton** in Talloires (1.km)
- **La ferme** at Col de la Forclaz (20 min)

## Forest or garden cockroaches

It turns out that we are not dealing with ugly cockroaches, but with pretty, harmless amber-colored forest cockroaches.

They live outside in the vegetation and feed on plant debris and dead leaves.

They are easily seen on hot summer days, and may inadvertently enter homes, but will die from lack of food.

They are not considered a pest, they are totally harmless and do not affect human health or that of our pets.

So don't panic!

